

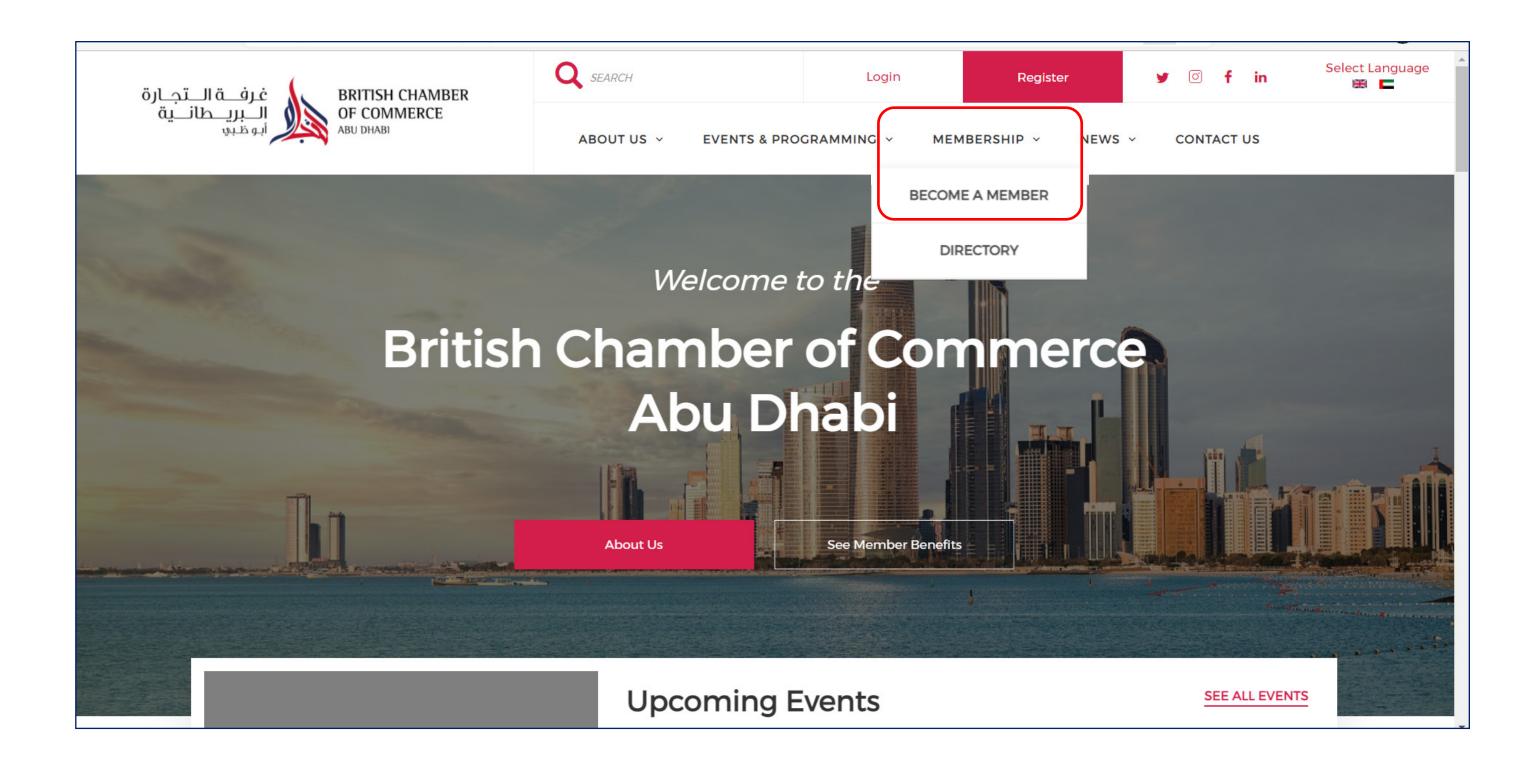
## Welcome to your new all-in-one digital platform for member engagement.

A step-by-step tutorial and instructions on how to set up your member profile.





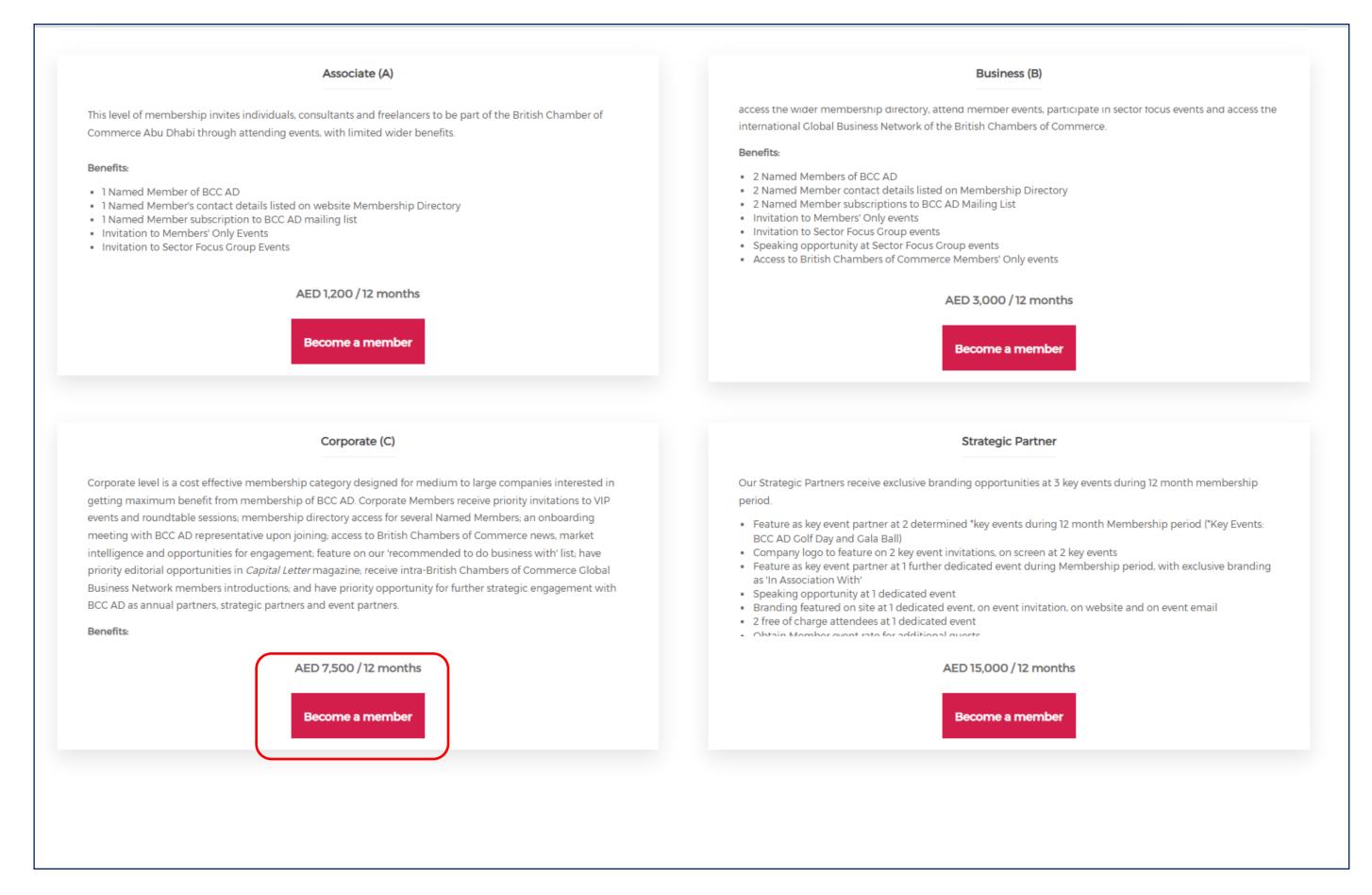
- 1.Please visit <u>www.bccad.ae</u> website and navigate to "Membership" menu.
- 2. Click on "Become a member" link.







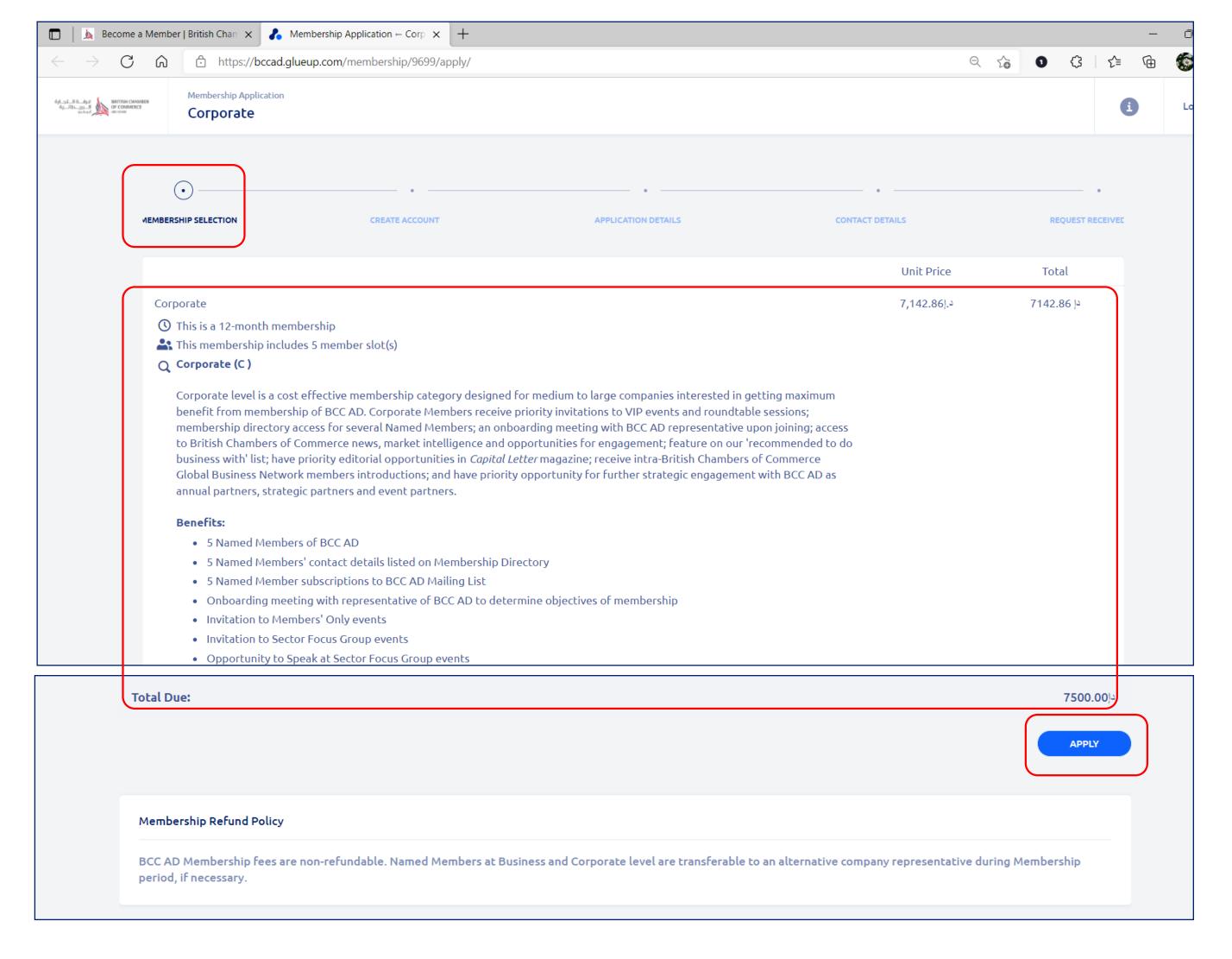
1. Please select the preferred membership type and click on "Become a member" button under the selected membership type.







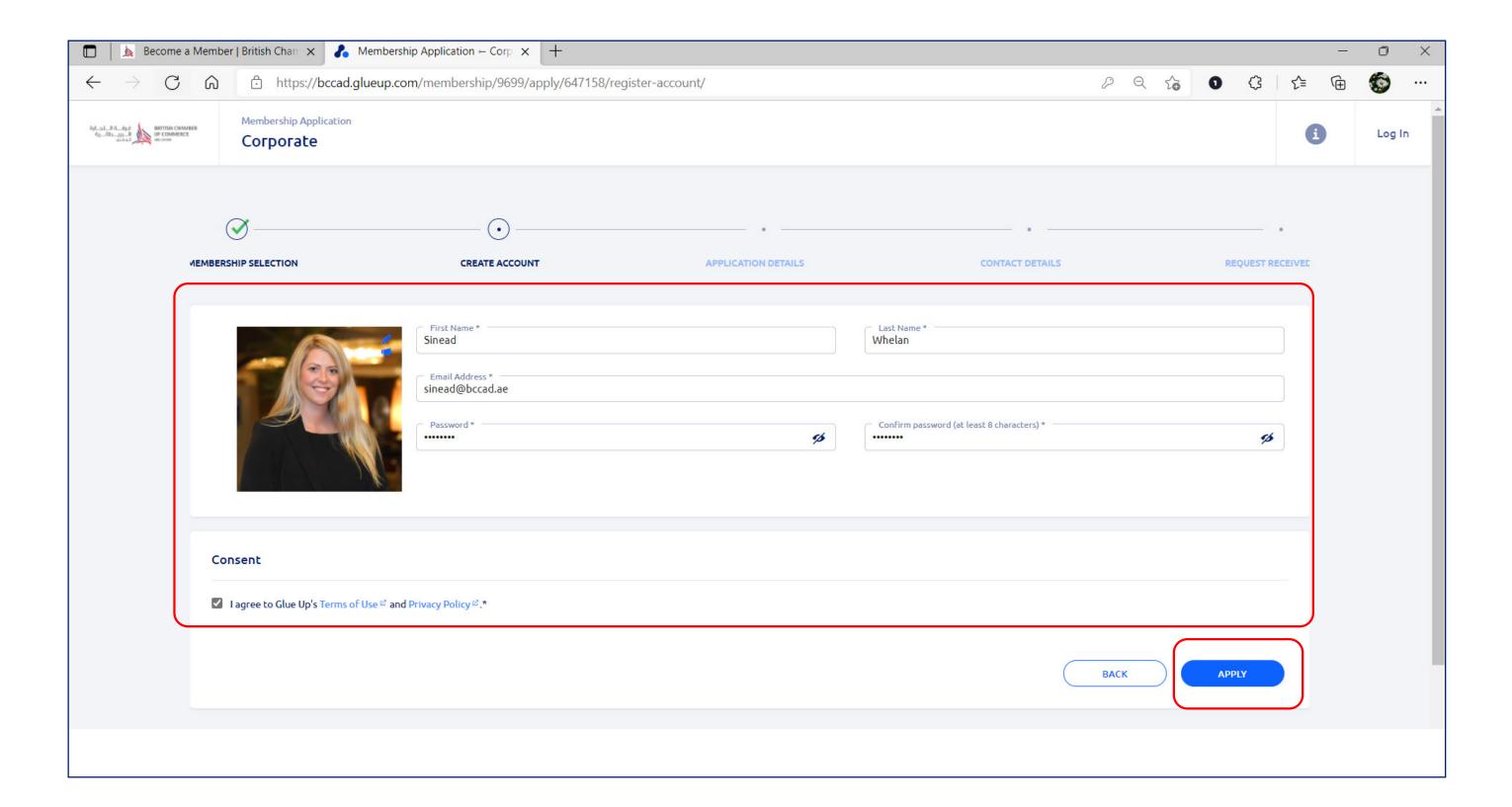
1.Please familiarise yourself with the benefits and terms and conditions of the selected membership and start the registration and application process by clicking the "Apply" button.







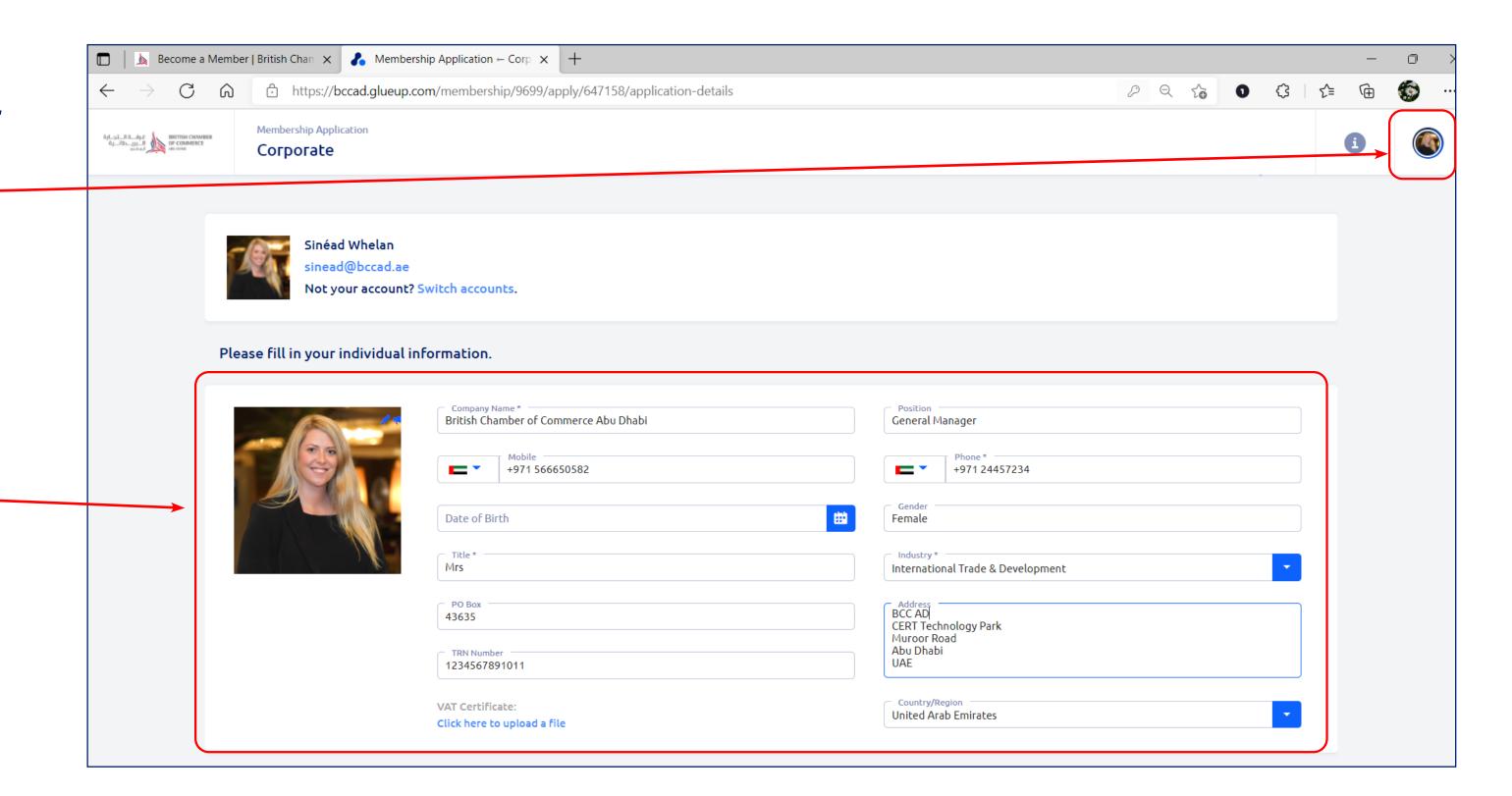
- 1.Please fill out the contact form to create your account with British Chamber of Commerce Abu Dhabi and Glue Up and tick to agree to Glue Up's Terms of Use and Privacy Policy.
- 2. Click "Apply".







- 1. Now you should be already signed-in to Glue Up and British Chamber of Commerce. Check here.
- 2. Please fill in your individual information and ensure all the fields are filled out. The person whose contact details are here will be the Named/Primary Member in your Corporate Membership account.
- 3. You can add the remaining named members later, once the membership fee is paid and activated.

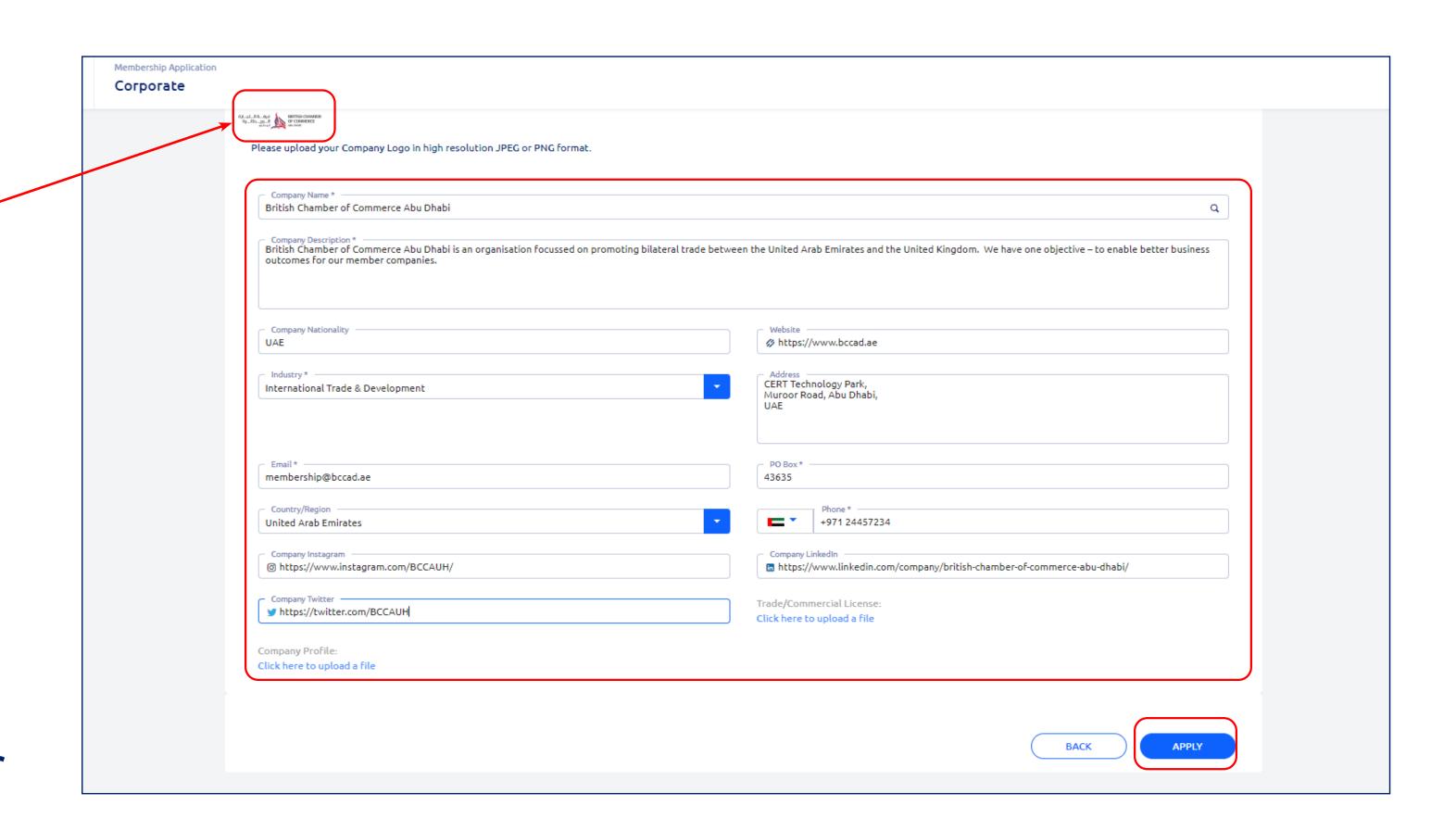


Please contact Executive Management team if you would like the team to add the additional named members manually by filling out a standard manual PDF form. <a href="mailto:membership@bccad.ae">membership@bccad.ae</a>





- 1. If you are applying for Corporate membership, the form will ask to fill in all the details for your company.
- 2. Please click here to upload your company logo in high resolution (JPEG or PNG format).
- 3. Please ensure all the fields are filled out correctly.
- 4. Please upload a valid copy of your Trade/Commercial License.

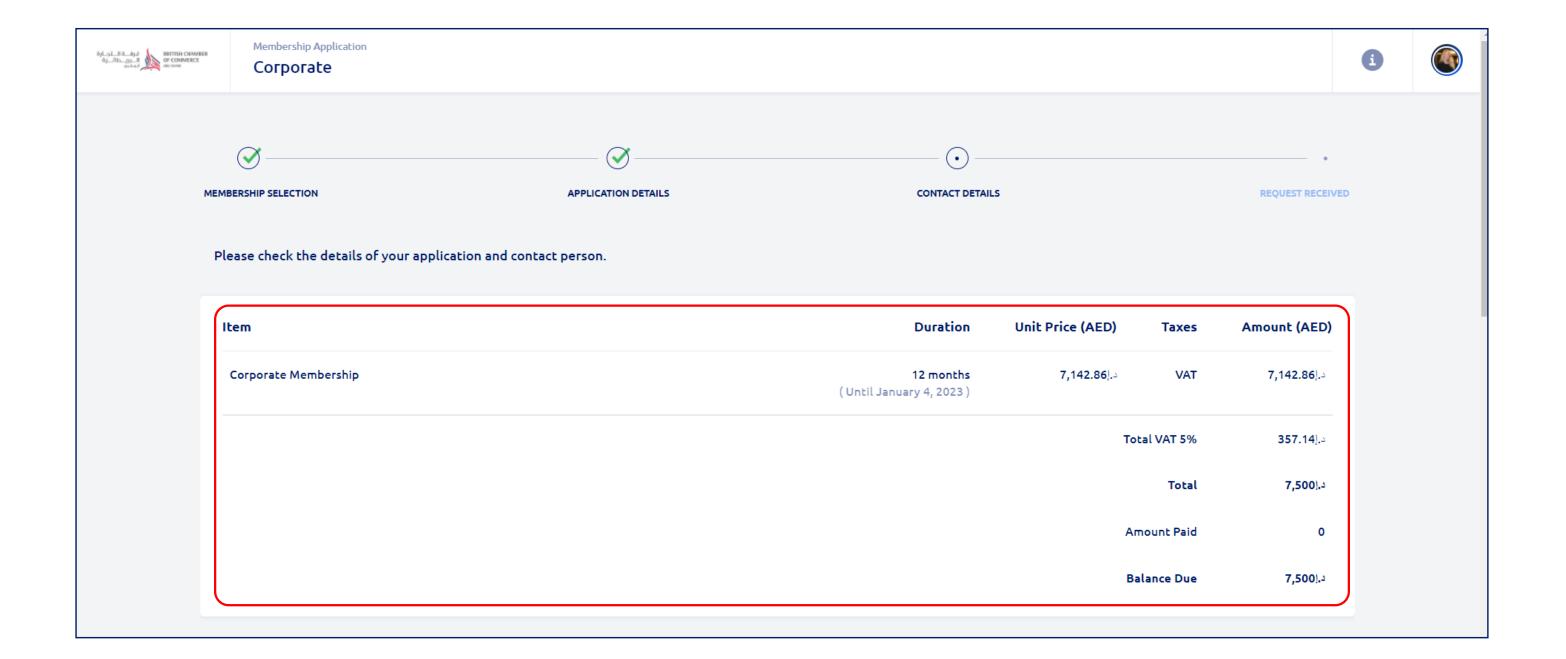


5. Click "Apply"





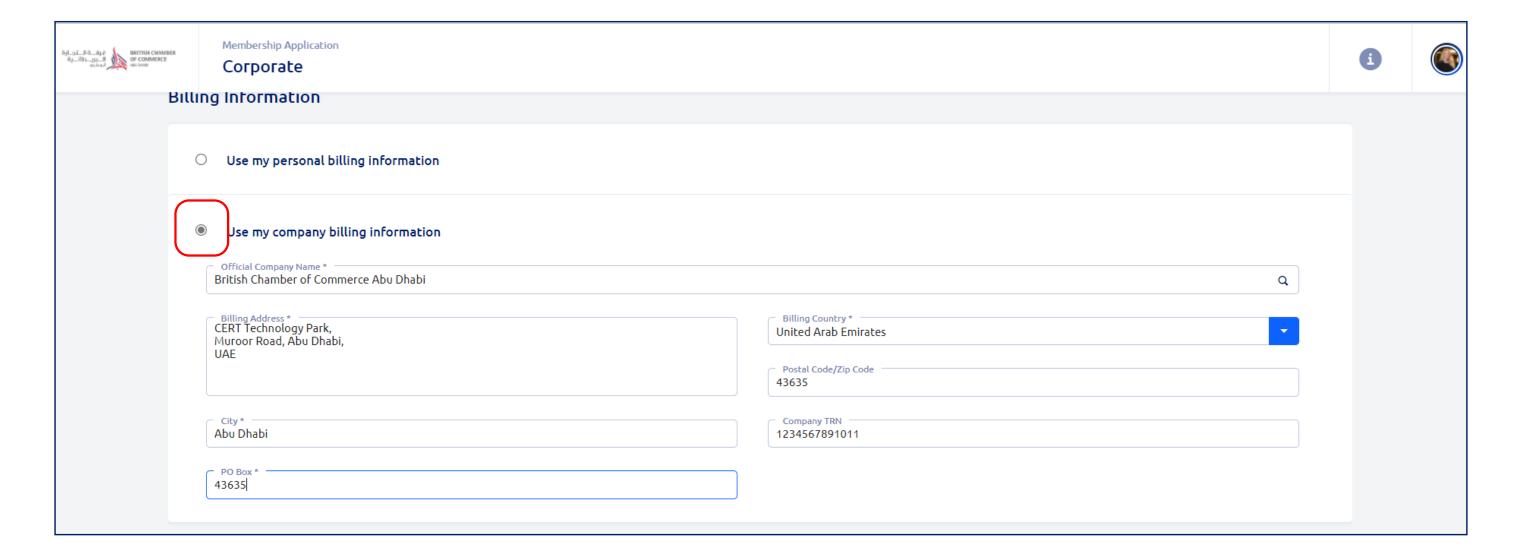
1. Please check the details of your application including total due amount.







- 1. Please click "Use my company billing information" and ensure all the billing information is correct.
- 2. Please read the Membership Refund Policy and click "Continue".



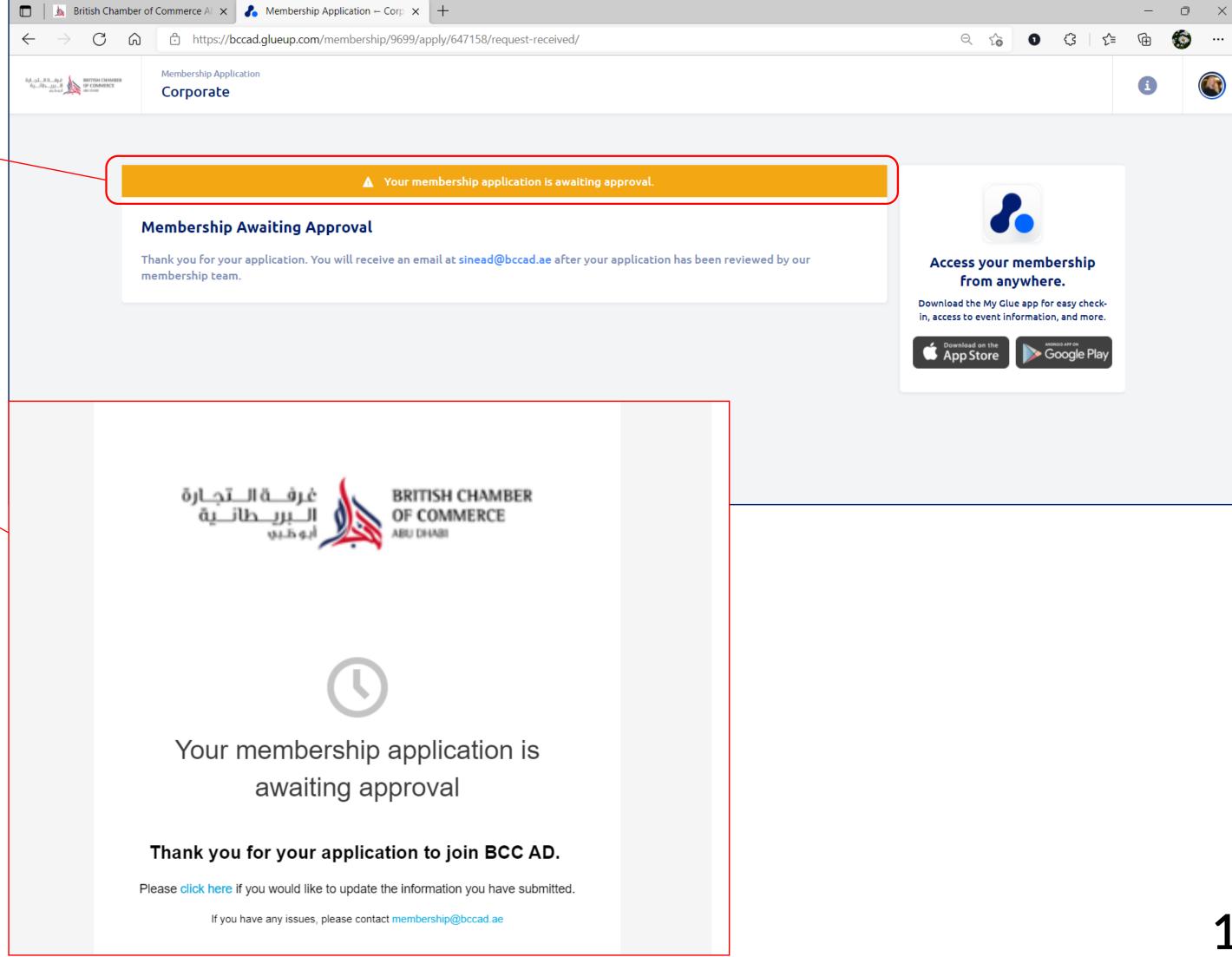
1embership Refund Policy	
CC AD Membership fees are non-refundable. eriod, if necessary.	Named Members at Business and Corporate level are transferable to an alternative company representative during Membership





- 1. This notification indicates that you have applied for the selected membership type and it is awaiting approval by the Executive Management team
- 2. Please check your mailbox. You should have received an email notification from British Chamber of Commerce Abu Dhabi, which looks like this informing you that your application is awaiting approval.

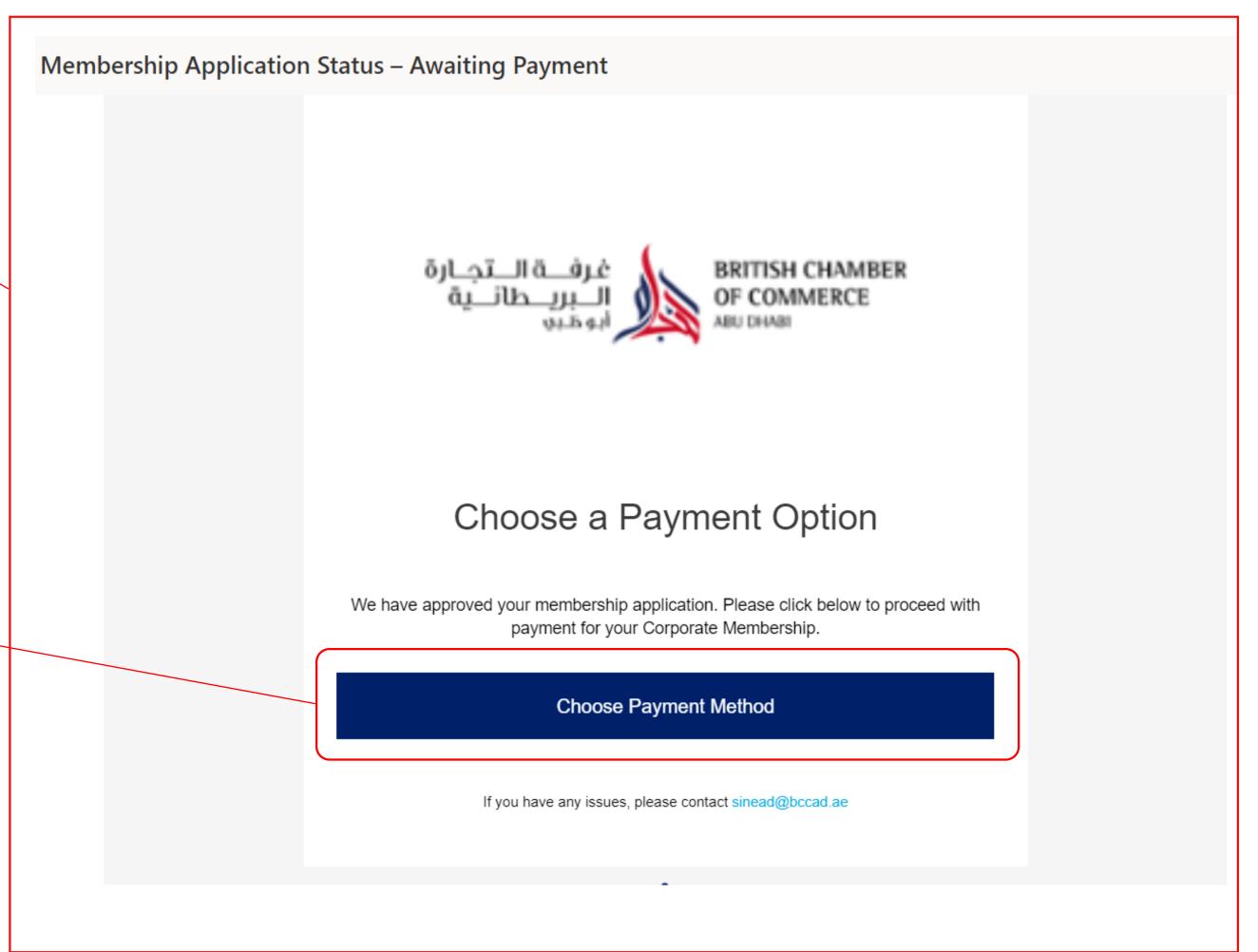
Note: Please check your Junk/Spam inbox in case you have not received the notification email. Kindly mark this email address (no-reply@glueup.com) as "Not Junk / Not Spam" to ensure you do not miss these important emails.







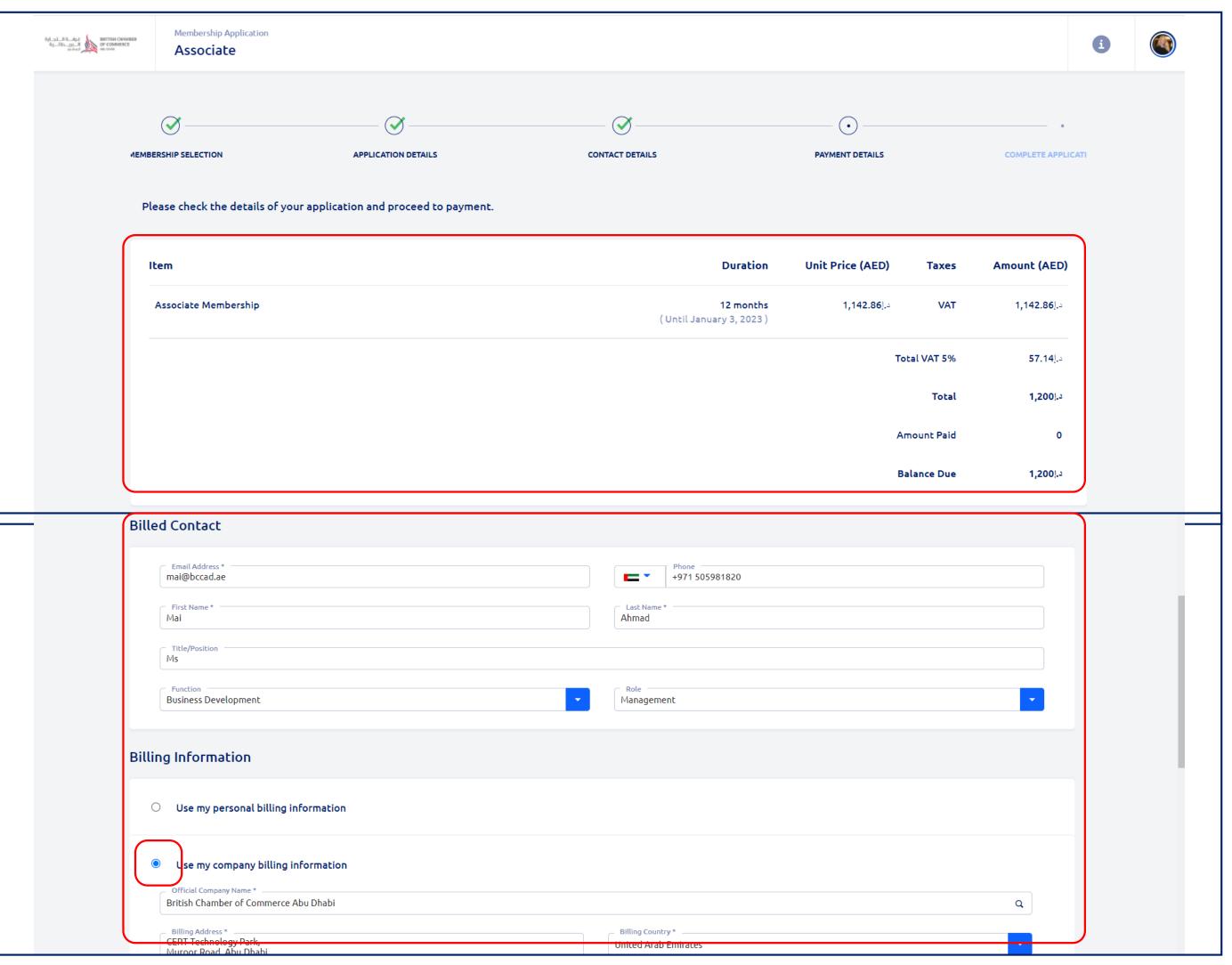
- 1. Once your application is reviewed and approved by the Executive Management team of BCC AD, you will receive another email notification to inform you that your membership application is approved.
- 2. Please click "Choose Payment Method" button to proceed with payment of your membership fee.







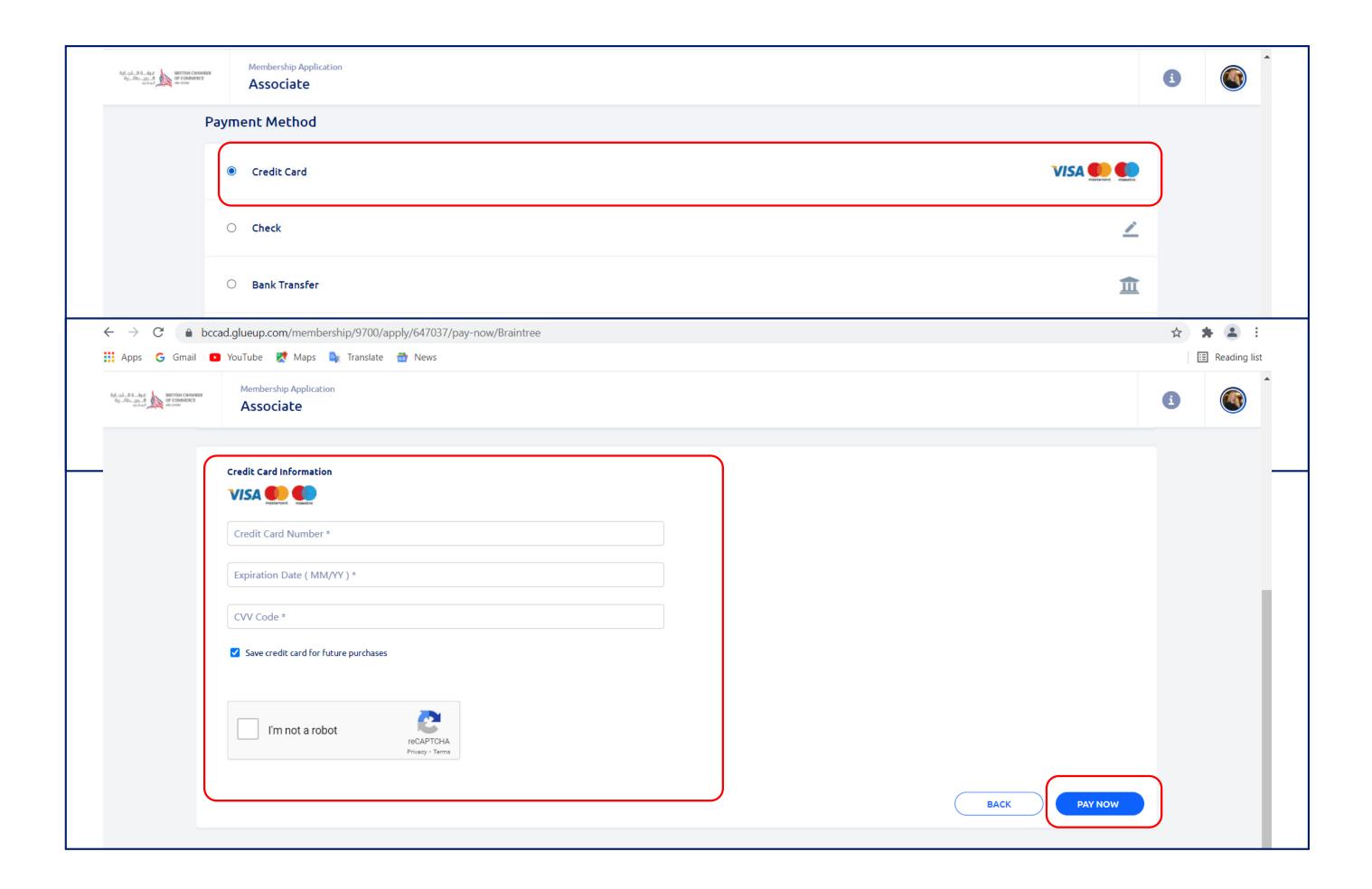
- 1. Please review the total due amount.
- 2. Please review the billing information and make sure all the detailed are filled in correctly.







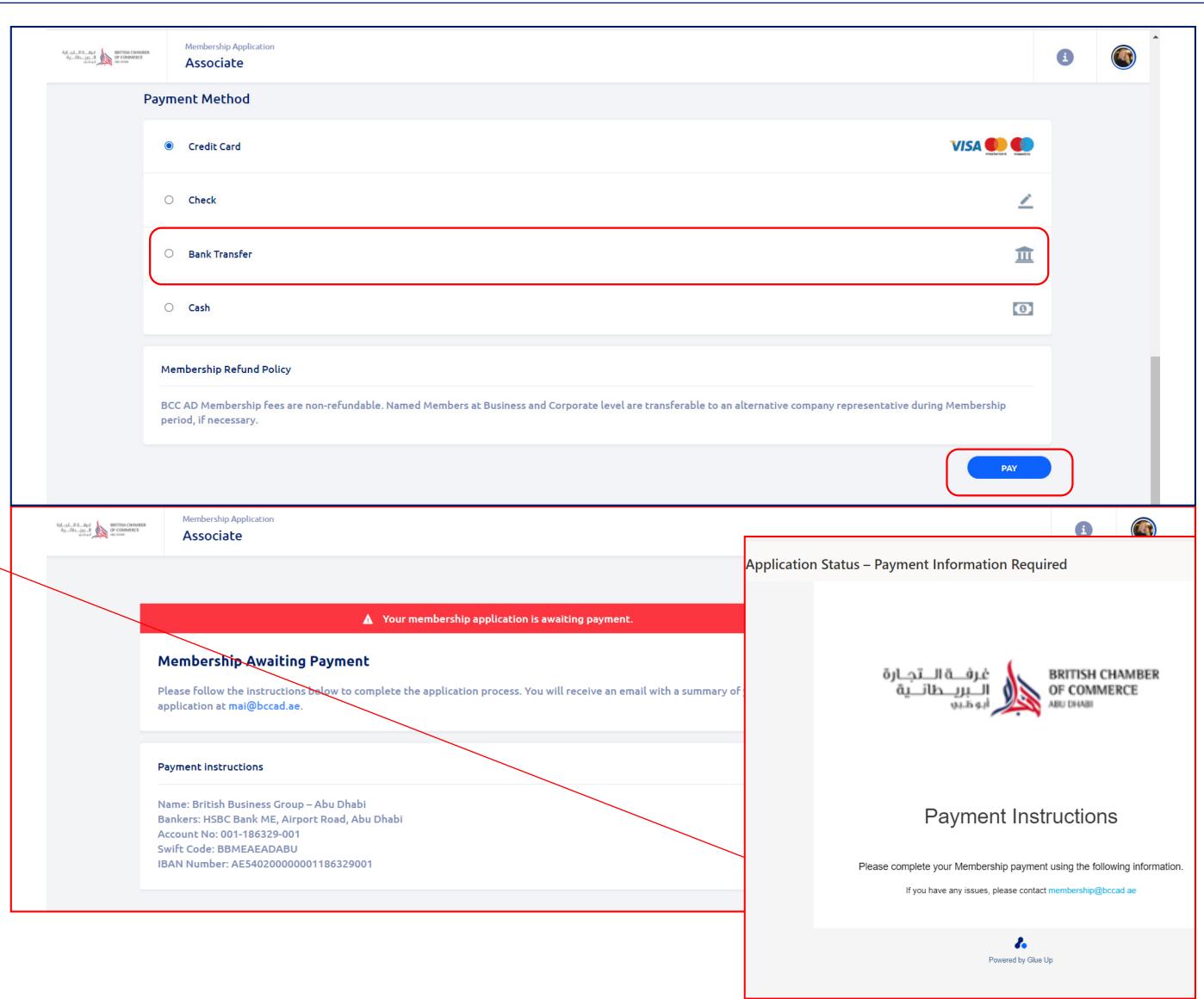
- 1. Please submit the credit card details should you wish to pay online by credit card.
- 2. Please click "Pay Now".
- 3. Your Membership will be activated as soon as the payment is made.







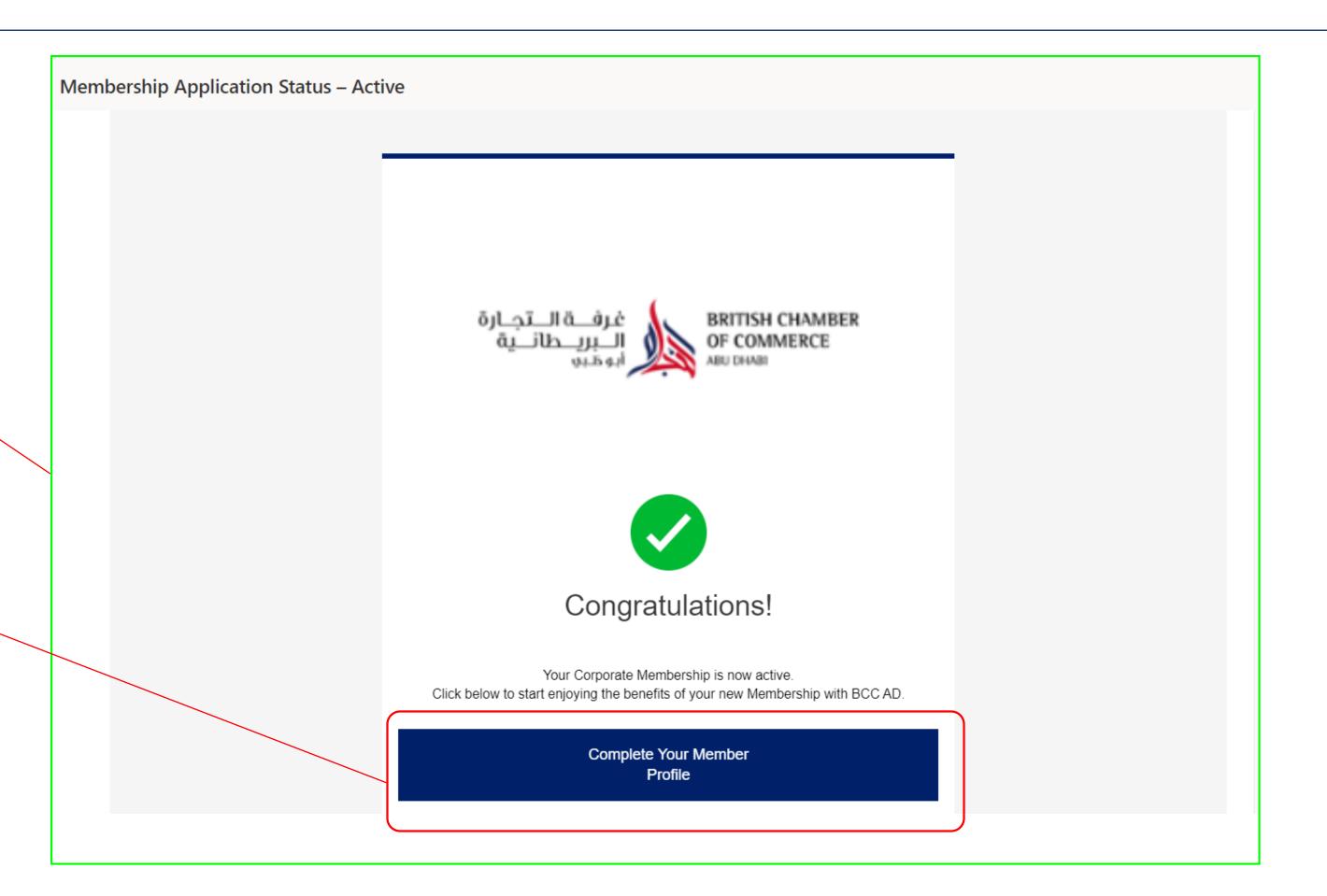
- 1. Should you wish to pay by Bank Transfer, kindly select "Bank Transfer" and click "Pay".
- 2. Please proceed with Bank Transfer payment.
- 3. A system email notification with Tax Invoice attached (PDF) will be sent to your email address.
- 4. Once the payment is received and confirmed by BCC AD, your membership will be activated by the Executive Management team.







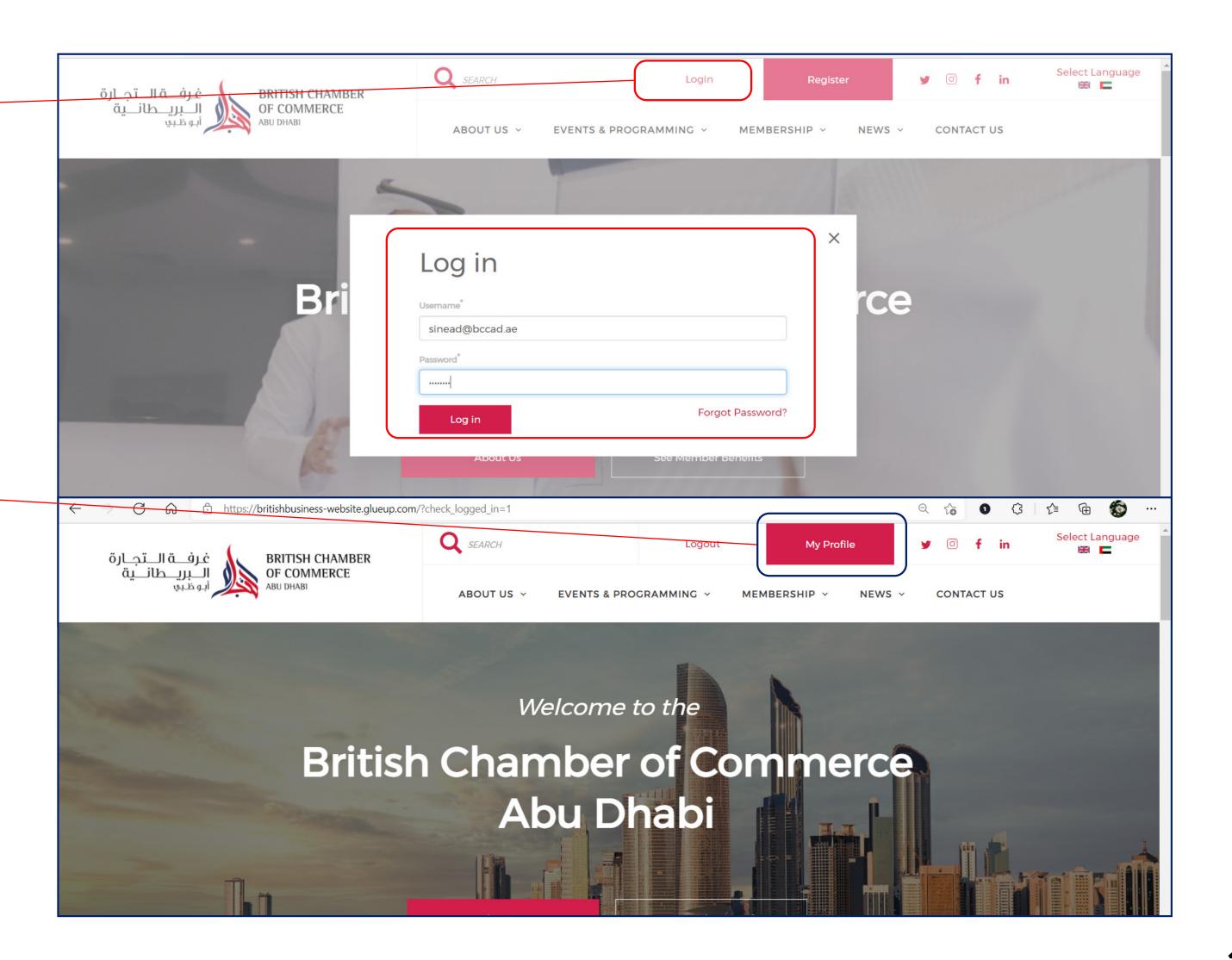
- 1. Once your membership is activated by the Executive Management team, a system notification email will be sent to your email address.
- 2. Please click "Complete Your Member Profile" button to fill out any missing information.







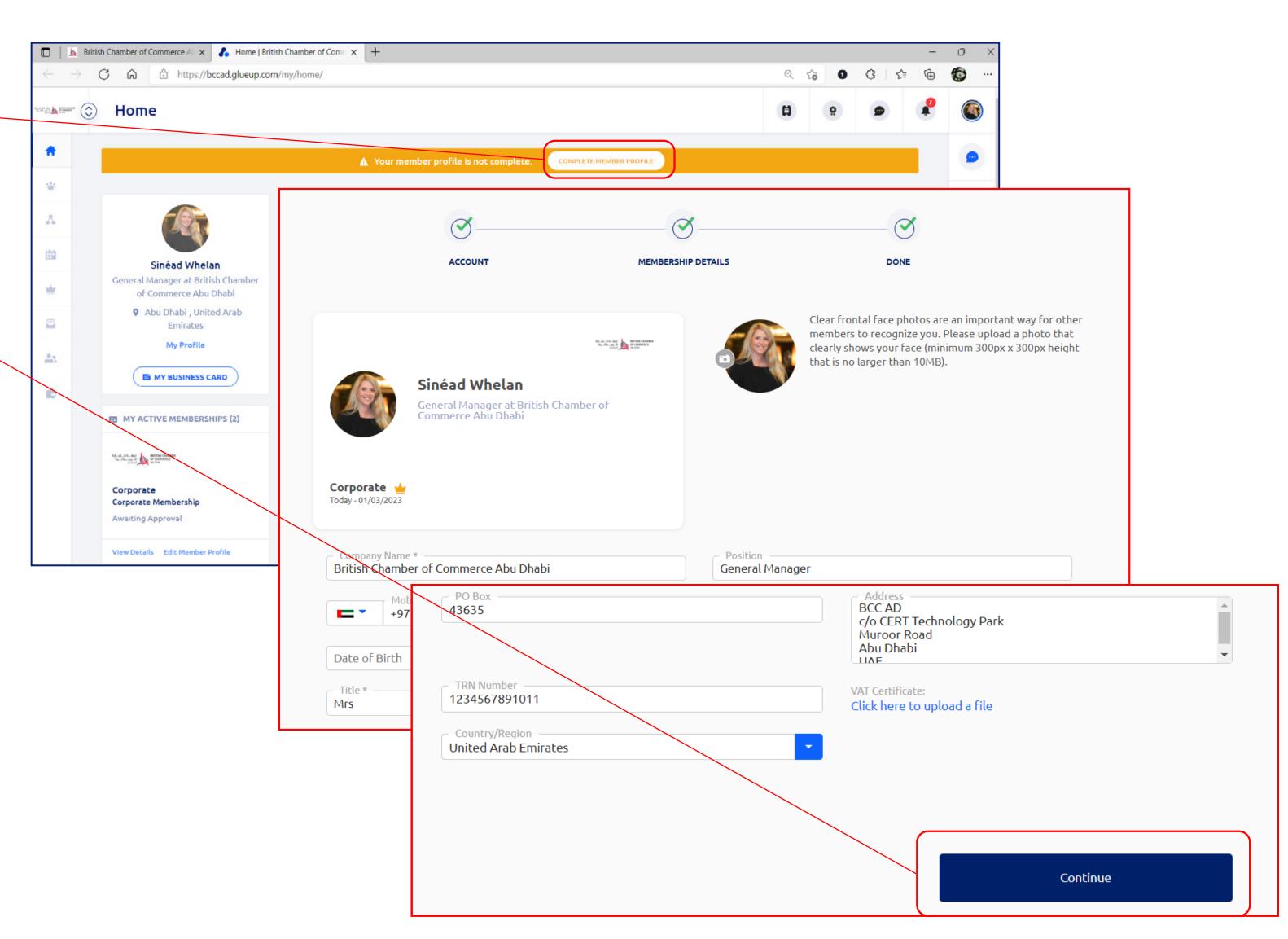
- 1. Please visit <u>www.bccad.ae</u> and log in to your profile using the Username & Password you used when creating your Glue Up account. Please see step 1, page 5 of this document.
- 2. Once logged in, please click "My Profile" button to access your member profile.







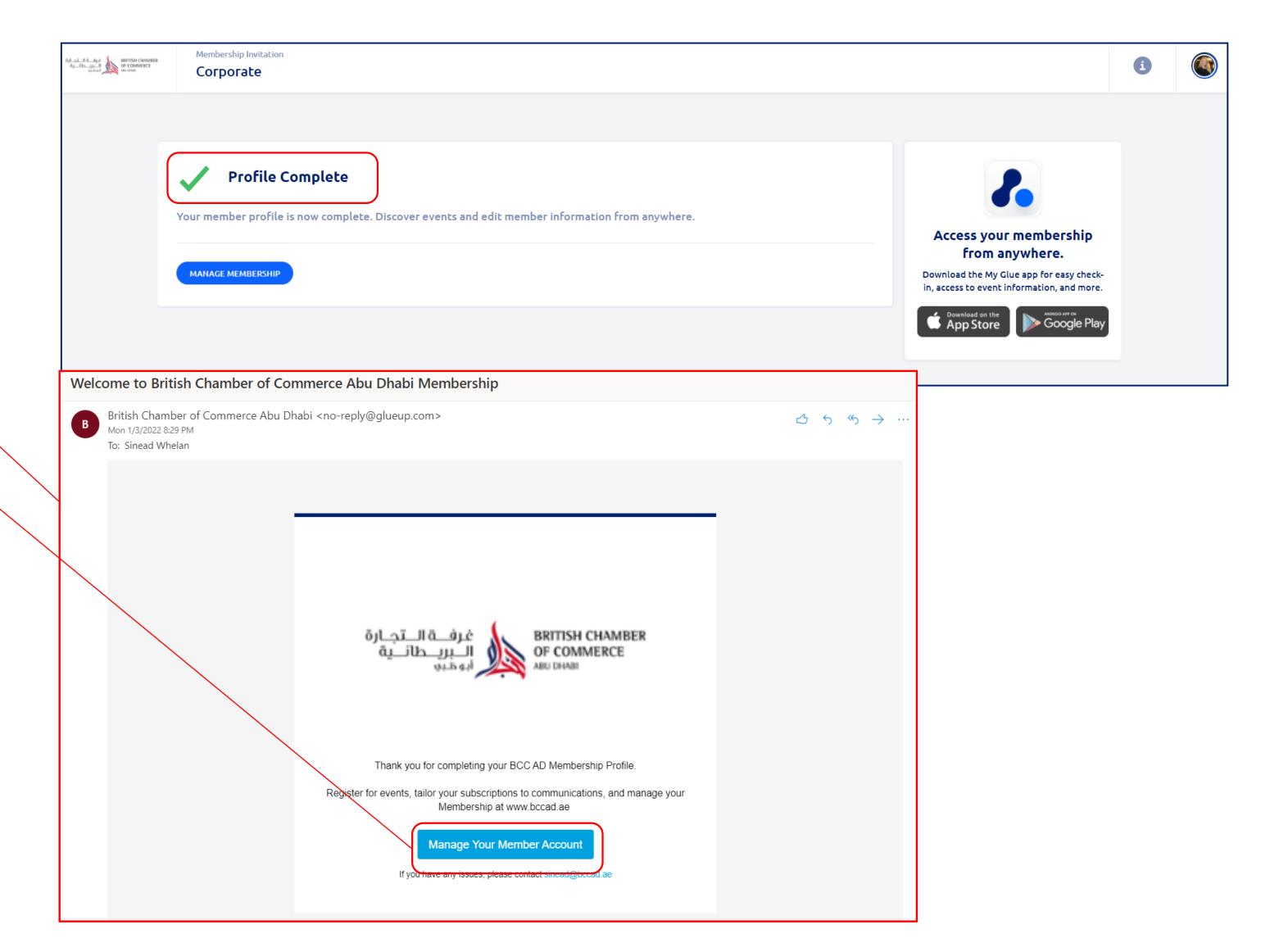
- 1. Please click "Complete Member Profile" button to fill out any missing information.
- 2. Please click "Continue".







- 1. Once your profile is marked as "Complete", a system email notification will be sent to your email address.
- 2. Please click "Manage Your Member Account" button.

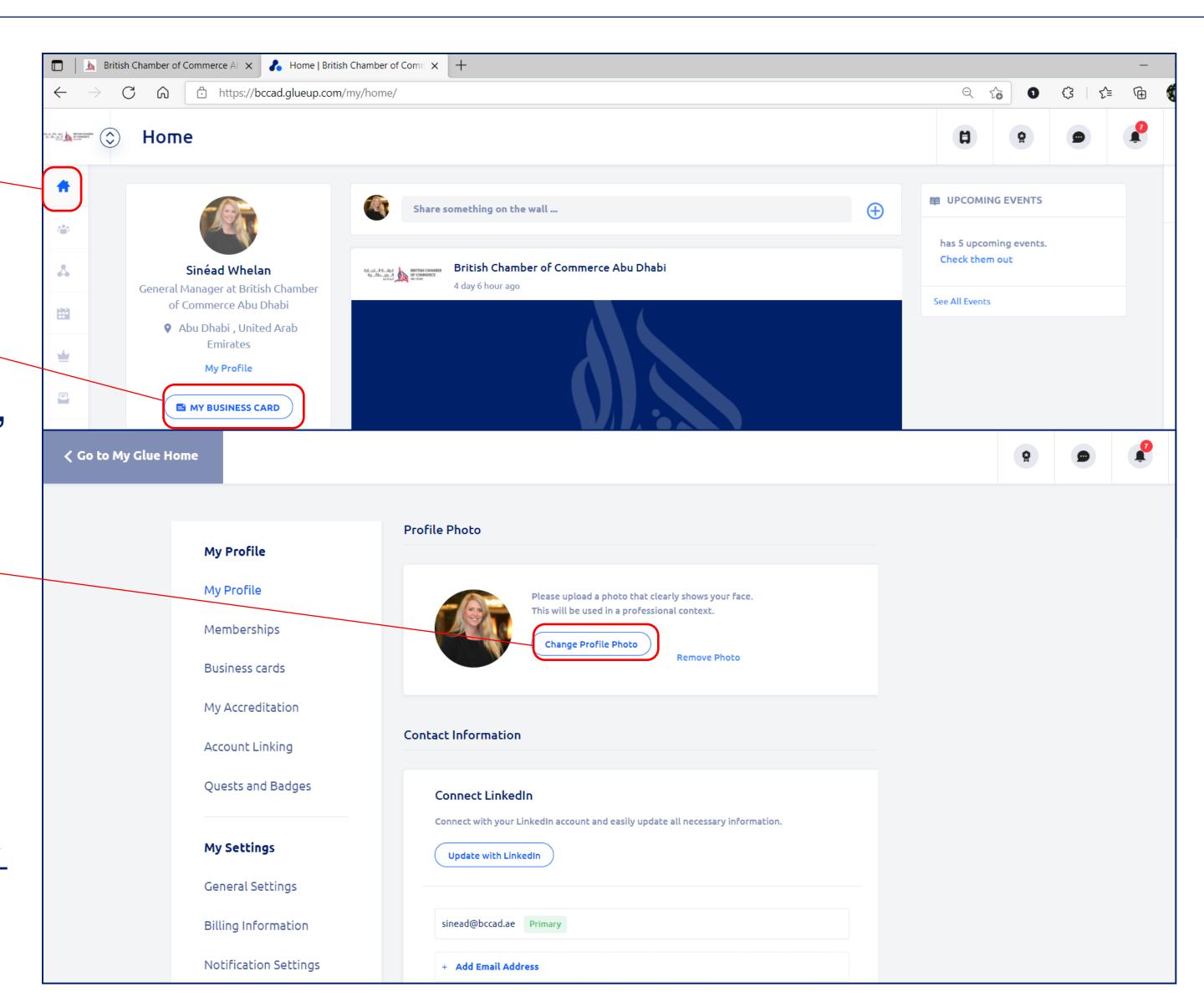






- 1. This page is the homepage of your "Member Profile" (My Glue) dashboard where you can manage and access all the benefits of your membership. Click "My Profile".
- 2. Please click "Change Profile Photo" button should you wish to update your photo. This photo will be visible on the Membership Directory, Event Room, Community and in Direct Messaging feature.

Please inform BCC AD Executive Management team should you wish to change your email address. Do not change your Primary email address from your side.





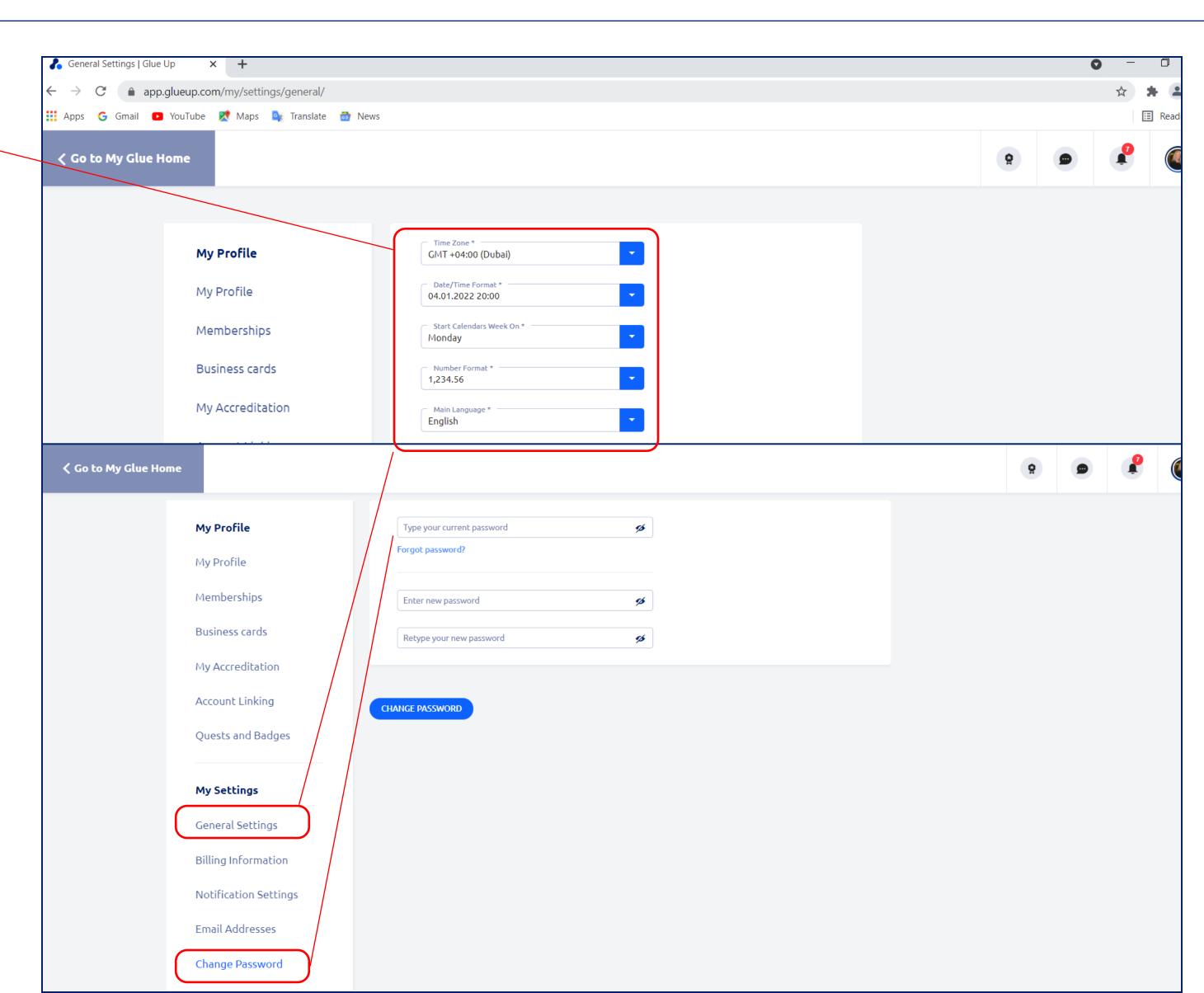


- 1. Please ensure Time Zone is correctly mentioned.
- 2. Please click "Change Password" to change your password.
- 3. Please click "Forgot Password" to reset your password. While resetting your password kindly ensure you are using the same email address you used when creating your account with BCC AD / Glue Up.

Please be informed that BCC AD Executive

Management team is unable to reset your password

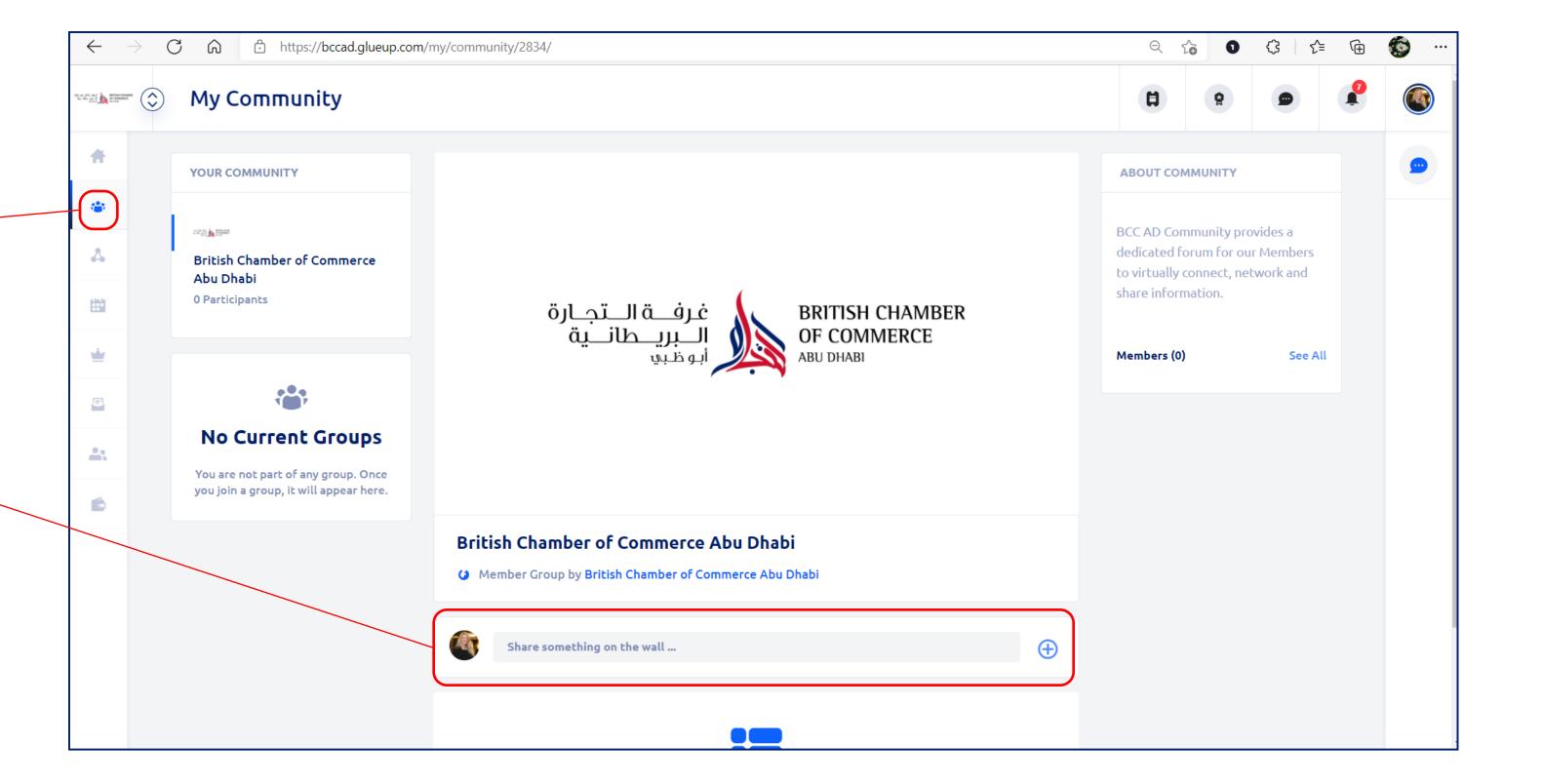
due to privacy reasons.







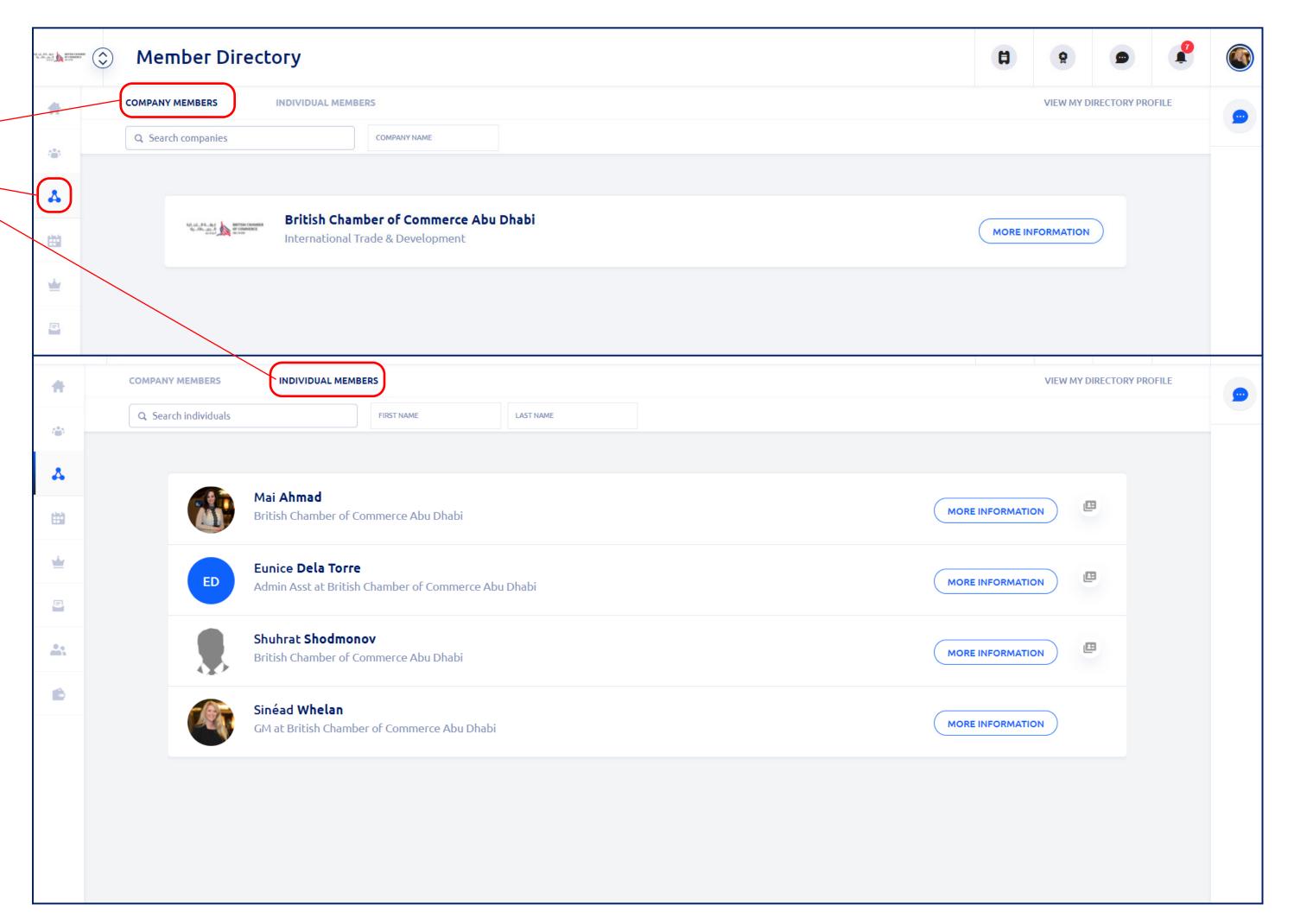
1. Please feel free to share any relevant information (a post, a picture, a file) on the wall using this Community page. It provides a dedicated forum for our members to virtually connect, network and share information.







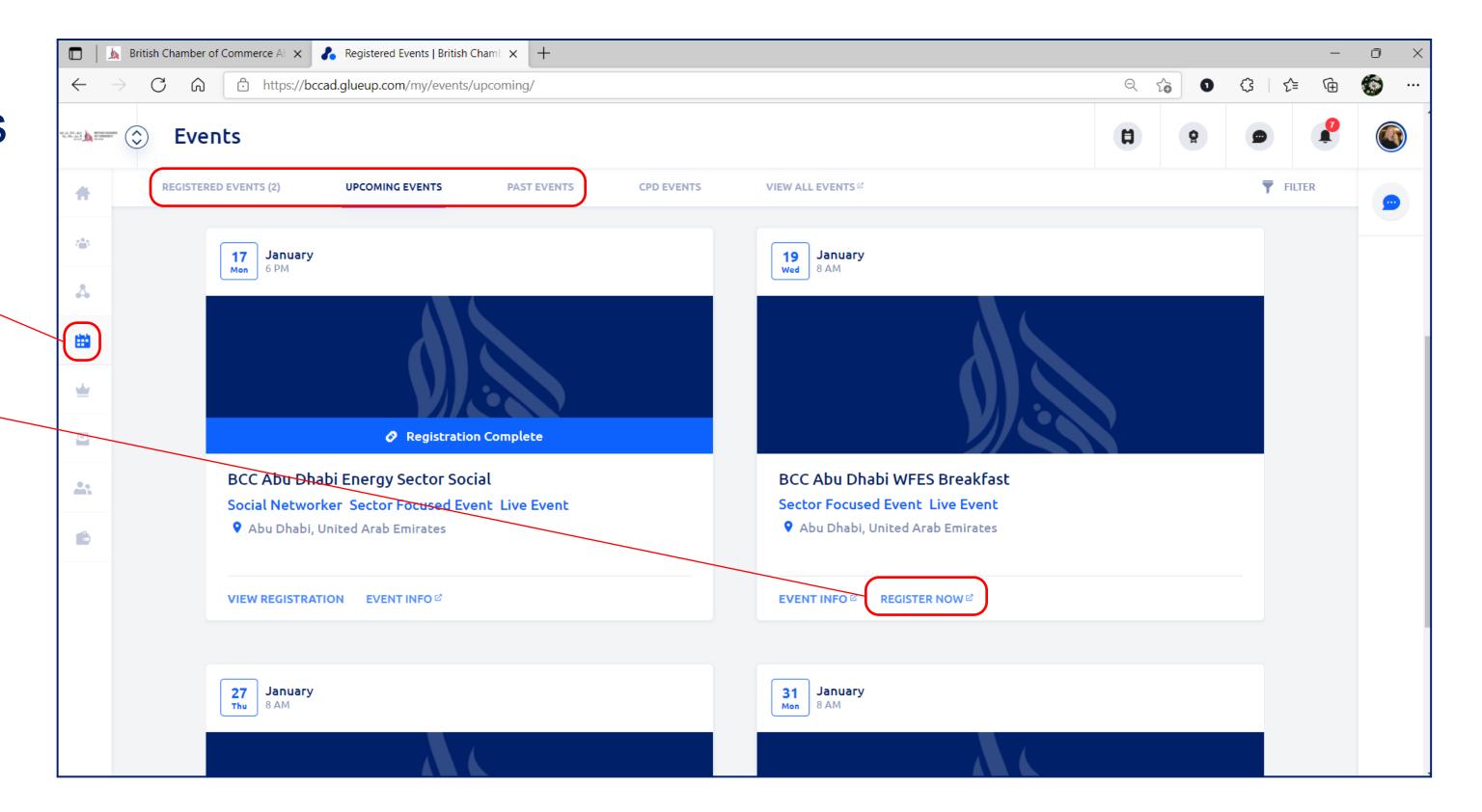
1. This page is BCC AD Membership Directory, where you can search and check companies and individual members.







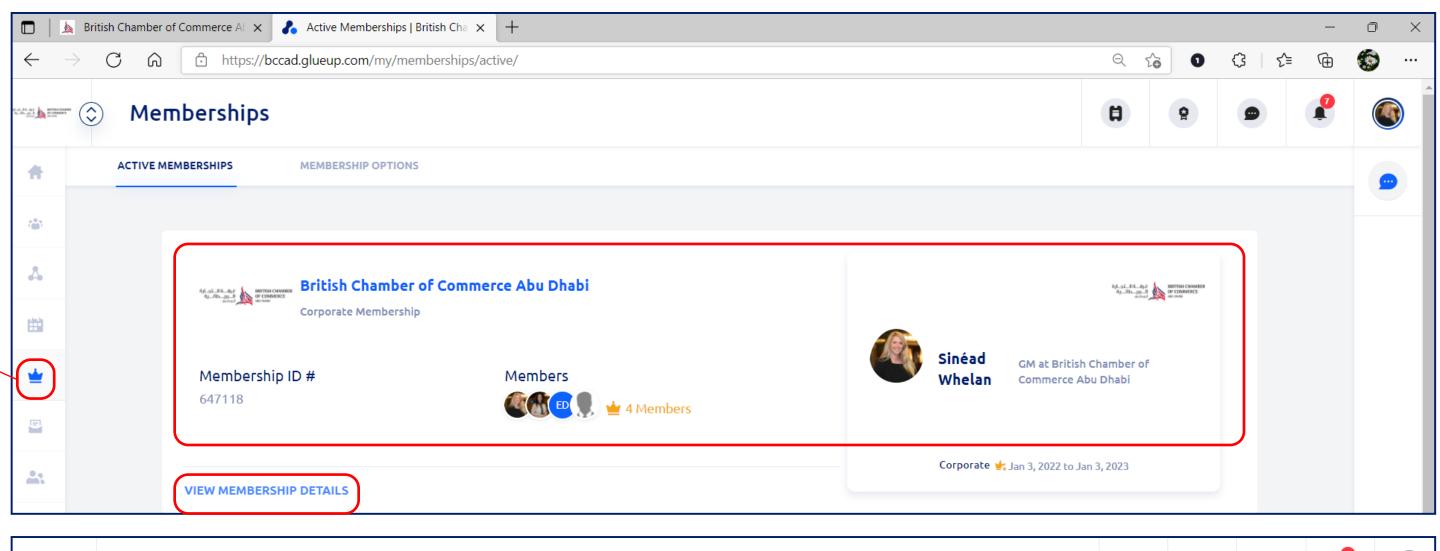
- 1. This page is where all the Upcoming Events, Registered Events and Past Events will be featured.
- 2. You can register to any upcoming event from here as well.
- 3. Alternatively, you can visit <a href="https://www.bccad.ae">www.bccad.ae</a> website and view and register for any event under "Upcoming Events".

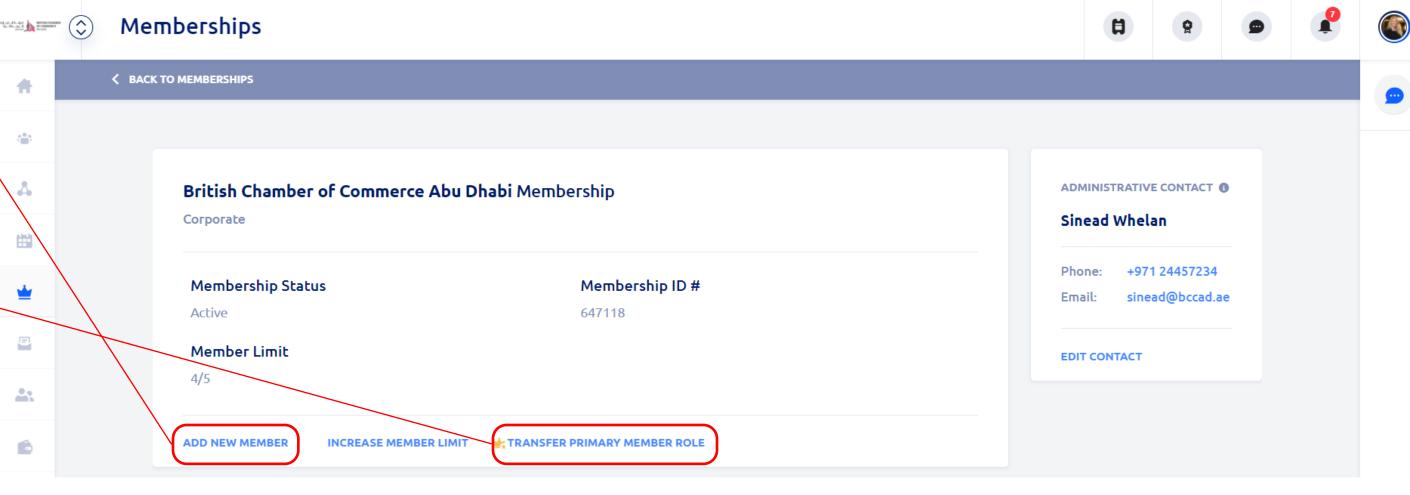






- 1. This page is where you can view, edit and manage your Associate or Corporate membership details.
- 2.Please click "View Membership Details" to "Add New Members" as per your membership benefit.
- 3. Please click "Transfer Primary Member Role" if you decide to have another colleague manage the corporate membership profile.

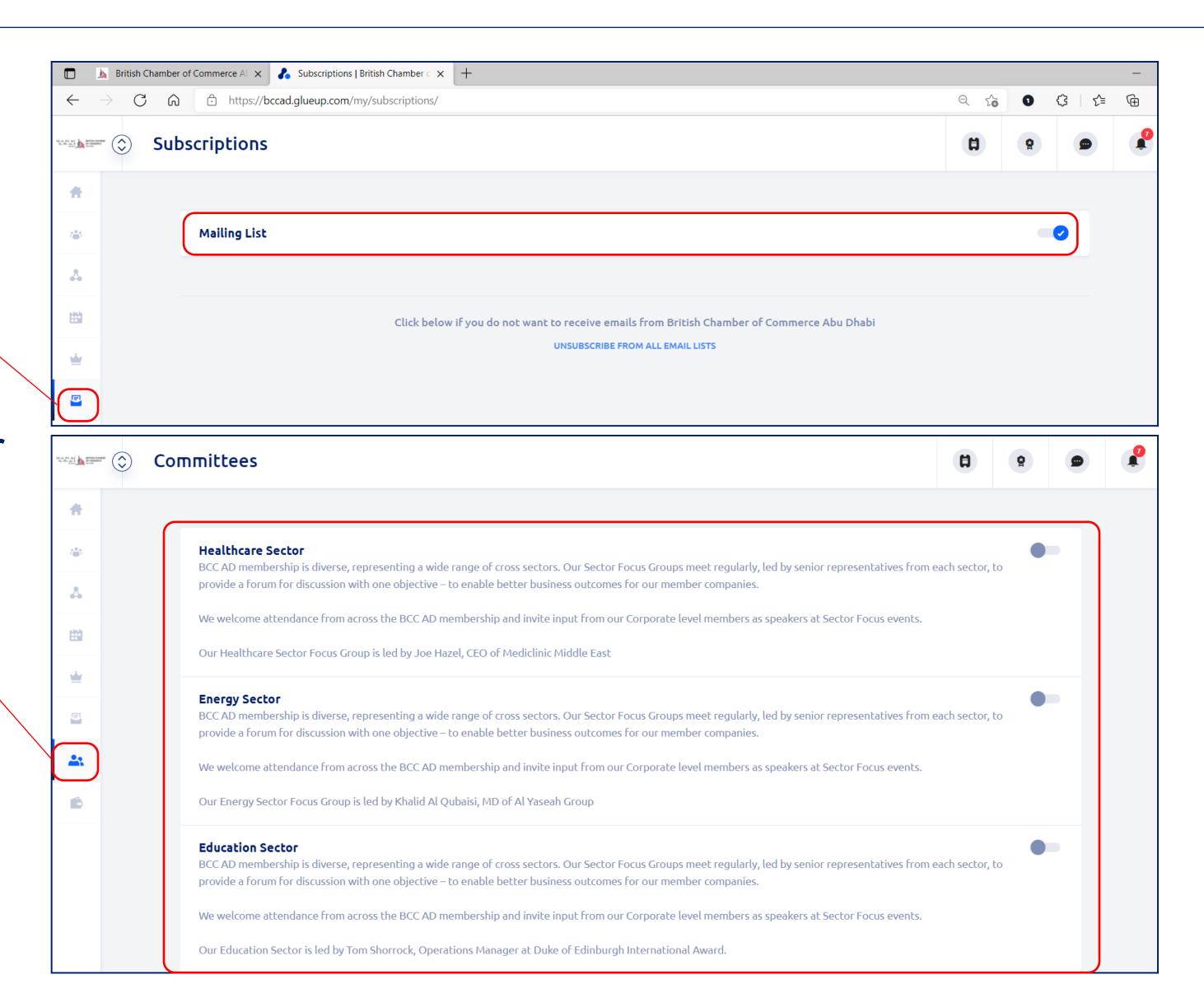








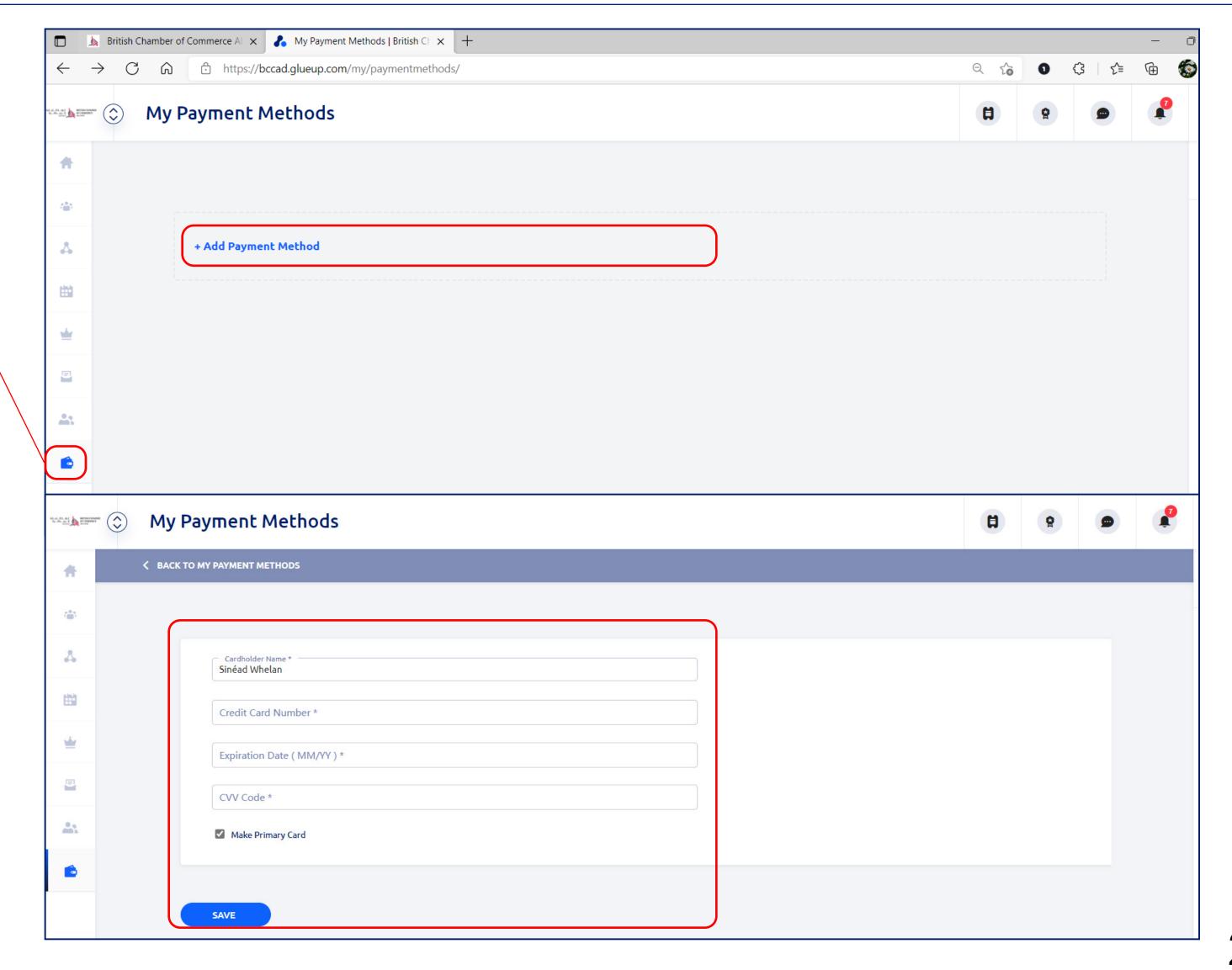
- 1. Under "Subscriptions" you can subscribe to or unsubscribe from the BCC AD Mailing List.
- 2.Under "Committees" you can subscribe to or unsubscribe from the BCC AD Focus Groups for the sector of your choice.
- 3. It means that you will be signed up for communications related to these sectors.







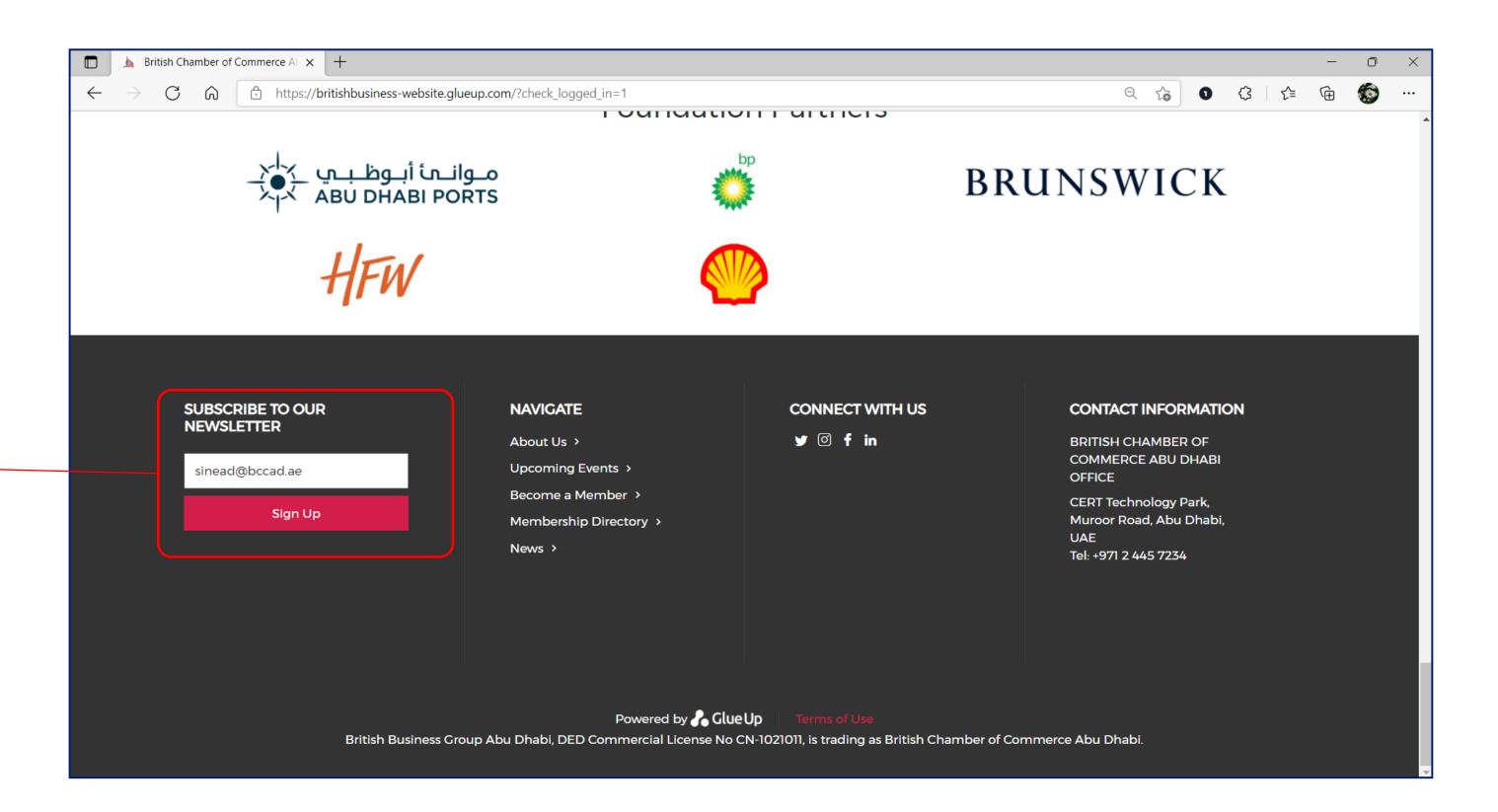
1. Under "My Payment Method" you can add payment method / credit card details for easy payments for memberships and events.







- 1. Another way to subscribe to the BCC AD Mailing List is by visiting BCC AD website (www.bccad.ae).
- 2.Go to the footer of the website and add your email address in the field and click "Sign Up".





## Thank You.

For any questions please feel free to contact the Executive Management Team:

General Inquiries
Contact Administration Assistant Eunice:
Membership@bccad.ae

**Events Inquiries Events@bccad.ae** 

Joining BCC AD Inquiries
Contact Business Development Manager Mai:
Mai@bccad.ae

BCC AD Mobile: +971 56 6650582 Tel: +971 2 445 7234